

Availability statistics (daily average)

Q1 2023

Dedicated interface			PSU interface					
PSD2 API			Electronic Bank		Business Electronic Bank		Mobile Bank	
Date	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)
Average	99,94%	0,06%	99,73%	0,27%	99,73%	0,27%	99,73%	0,27%
1.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
2.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
3.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
4.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
5.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
6.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
7.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
8.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
9.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
10.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
11.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
12.01.2023	99,65%	0,35%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
13.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
14.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
15.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
16.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
17.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
18.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
19.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
20.01.2023	94,65%	5,35%	89,58%	10,42%	89,58%	10,42%	89,58%	10,42%
21.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
22.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
23.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
24.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
25.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
26.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
27.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
28.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
29.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
30.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
31.01.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
1.02.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
2.02.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
3.02.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
4.02.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
5.02.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
6.02.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
7.02.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
8.02.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
9.02.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
10.02.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
11.02.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
12.02.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%
13.02.2023	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%	100,00%	0,00%

Performance statistics (daily average)

Q1 2023

Dedicated interface						PSU interface								
Date	PSD2 API					Electronic Bank			Business Electronic Bank			Mobile Bank		
	AISP time by Calls (ms)	PISP time by Calls (ms)		PIISP time by Calls (ms)	Daily error resp. Rate (%)	AISP time by Calls (ms)	PISP time by Calls (ms)		AISP time by Calls (ms)	PISP time by Calls (ms)		AISP time by Calls (ms)	PISP time by Calls (ms)	
		SCT Inst	SEPA CT				SCT Inst	SEPA CT		SCT Inst	SEPA CT		SCT Inst	SEPA CT
Average:	70	1.450	583	/	0,25%	210	2.984	1.117	212	/	1.139	180	2.996	1.152
1.01.2023	89	0	0	0	0,00%	157	4.225	1.591	152	0	1.514	105	4.209	1.719
2.01.2023	73	3.400	0	0	0,00%	140	3.721	782	143	0	790	89	3.873	870
3.01.2023	62	0	0	0	0,00%	183	3.441	1.254	175	0	1.414	239	3.478	1.276
4.01.2023	64	2.077	0	0	0,00%	220	2.981	974	223	0	1.027	220	2.942	1.034
5.01.2023	143	155	0	0	0,00%	213	3.096	1.101	230	0	1.153	268	2.979	1.172
6.01.2023	131	113	0	0	0,00%	213	3.089	1.444	217	0	1.445	236	3.171	1.427
7.01.2023	81	0	0	0	0,00%	196	3.705	1.178	203	0	1.276	184	3.705	1.242
8.01.2023	94	0	0	0	0,00%	182	3.200	1.117	185	0	1.141	137	3.187	1.209
9.01.2023	115	154	0	0	0,22%	201	3.114	1.374	211	0	1.478	189	3.216	1.440
10.01.2023	103	740	0	0	0,00%	207	2.082	889	204	0	901	181	2.116	935
11.01.2023	68	2.352	0	0	0,00%	207	2.202	853	204	0	849	182	2.204	884
12.01.2023	72	753	0	0	0,00%	211	2.311	892	208	0	872	171	2.335	904
13.01.2023	109	3.362	0	0	0,00%	220	2.564	1.180	228	0	1.163	204	2.572	1.198
14.01.2023	89	87	0	0	0,00%	206	2.373	1.045	206	0	1.110	170	2.402	1.110
15.01.2023	83	0	0	0	0,00%	188	2.393	1.200	186	0	1.180	147	2.359	1.171
16.01.2023	155	96	0	0	0,00%	225	2.156	1.018	236	0	1.016	228	2.189	1.034
17.01.2023	103	3.231	687	0	0,43%	209	2.191	912	216	0	932	223	2.211	945
18.01.2023	52	2.564	435	0	1,82%	236	2.050	900	232	0	933	209	2.088	927
19.01.2023	92	710	722	0	1,47%	214	2.360	973	227	0	1.004	218	2.268	1.028
20.01.2023	164	720	429	0	2,97%	227	2.346	961	227	0	994	233	2.369	1.011
21.01.2023	65	4.386	0	0	0,00%	214	3.718	1.220	205	0	1.240	174	3.728	1.247
22.01.2023	80	0	0	0	0,00%	207	5.243	1.004	194	0	1.051	120	5.187	1.158
23.01.2023	69	3.031	0	0	0,73%	218	4.162	964	217	0	973	163	4.114	985
24.01.2023	63	3.287	771	0	0,10%	207	3.334	1.228	211	0	1.320	162	3.329	1.223
25.01.2023	56	2.749	0	0	0,00%	226	3.278	956	207	0	951	164	3.249	960
26.01.2023	37	1.267	0	0	0,00%	213	3.896	1.011	211	0	1.065	177	3.883	1.103
27.01.2023	53	4.269	0	0	0,00%	206	3.786	899	209	0	869	160	3.886	946
28.01.2023	43	141	0	0	0,00%	204	4.907	1.260	196	0	1.311	163	4.738	1.330
29.01.2023	90	8.530	0	0	0,00%	196	5.992	1.189	181	0	1.257	137	5.924	1.297
30.01.2023	56	103	0	0	0,00%	198	3.711	940	201	0	897	150	3.758	959
31.01.2023	38	0	0	0	0,00%	199	2.968	1.006	205	0	962	161	3.044	1.022
1.02.2023	74	109	0	0	0,00%	207	3.721	1.156	210	0	1.161	178	3.714	1.216
2.02.2023	99	75	0	0	0,00%	190	4.169	1.198	192	0	1.162	160	4.300	1.254
3.02.2023	70	990	0	0	0,00%	205	3.520	1.097	201	0	1.030	159	3.501	1.105
4.02.2023	71	5.044	0	0	0,00%	209	4.701	1.369	213	0	1.435	151	4.743	1.417
5.02.2023	61	144	0	0	0,00%	190	4.822	1.185	191	0	1.221	132	4.962	1.236
6.02.2023	54	1.338	0	0	0,00%	199	3.608	1.225	201	0	1.283	149	3.638	1.288
7.02.2023	37	140	0	0	0,00%	199	3.753	1.040	199	0	1.020	146	3.710	1.038
8.02.2023	39	581	0	0	0,08%	209	3.947	782	215	0	792	126	3.993	826
9.02.2023	39	96	1.035	0	0,31%	192	3.257	992	201	0	1.016	155	3.180	1.000
10.02.2023	41	148	0	0	0,81%	202	2.984	912	211	0	911	187	2.916	942
11.02.2023	62	0	0	0	0,52%	266	3.622	1.184	264	0	1.190	156	3.629	1.191
12.02.2023	62	0	0	0	2,59%	183	3.697	1.118	187	0	1.149	127	3.607	1.171
13.02.2023	40	0	0	0	3,47%	197	2.692	943	202	0	949	160	2.802	978
14.02.2023	38	91	461	0	1,30%	193	2.708	1.025	205	0	1.041	154	2.786	1.052
15.02.2023	42	76	0	0	0,00%	203	2.277	1.234	217	0	1.279	188	2.318	1.273
16.02.2023	48	0	0	0	0,00%	190	2.225	853	200	0	881	174	2.261	899

Dedicated interface

PSD2 API

Date	AISP time by Calls (ms)	PISP time by Calls (ms)		PIISP time by Calls (ms)	Daily error resp. Rate (%)
		SCT Inst	SEPA CT		
17.02.2023	56	3.147	580	0	0,32%
18.02.2023	66	0	0	0	0,00%
19.02.2023	58	2.311	0	0	0,00%
20.02.2023	58	0	129	0	0,30%
21.02.2023	41	10.032	0	0	0,00%
22.02.2023	51	96	0	0	0,07%
23.02.2023	48	1.987	0	0	0,00%
24.02.2023	49	0	0	0	0,00%
25.02.2023	57	82	0	0	0,60%
26.02.2023	66	75	0	0	0,91%
27.02.2023	49	98	0	0	0,33%
28.02.2023	50	0	0	0	0,08%
1.03.2023	46	96	0	0	0,18%
2.03.2023	159	139	0	0	0,08%
3.03.2023	70	65	0	0	0,52%
4.03.2023	74	69	0	0	0,63%
5.03.2023	80	73	0	0	0,25%
6.03.2023	41	63	0	0	0,22%
7.03.2023	39	111	0	0	0,06%
8.03.2023	43	103	0	0	0,00%
9.03.2023	55	87	0	0	0,00%
10.03.2023	39	520	0	0	0,00%
11.03.2023	99	107	0	0	0,00%
12.03.2023	76	0	0	0	0,00%
13.03.2023	69	117	0	0	0,00%
14.03.2023	51	1.557	0	0	0,00%
15.03.2023	59	861	0	0	0,00%
16.03.2023	71	1.834	0	0	0,00%
17.03.2023	40	109	0	0	0,44%
18.03.2023	63	2.900	0	0	0,00%
19.03.2023	73	128	0	0	0,00%
20.03.2023	54	169	0	0	0,00%
21.03.2023	58	0	0	0	0,00%
22.03.2023	75	2.037	0	0	0,00%
23.03.2023	49	5.818	0	0	0,00%
24.03.2023	71	2.258	0	0	0,23%
25.03.2023	81	0	0	0	0,08%
26.03.2023	74	0	0	0	0,00%
27.03.2023	155	0	0	0	0,00%
28.03.2023	140	2.994	0	0	0,00%
29.03.2023	69	148	0	0	0,00%
30.03.2023	92	3.115	0	0	0,00%
31.03.2023	66	1.088	0	0	0,00%

PSU interface

Electronic Bank

Business Electronic Bank

Mobile Bank

Date	AISP time by Calls (ms)	PISP time by Calls (ms)		Daily error resp. Rate (%)	AISP time by Calls (ms)	PISP time by Calls (ms)		AISP time by Calls (ms)	PISP time by Calls (ms)		AISP time by Calls (ms)	PISP time by Calls (ms)	
		SCT Inst	SEPA CT			SCT Inst	SEPA CT		SCT Inst	SEPA CT		SCT Inst	SEPA CT
17.02.2023	198	2.147	1.068		199	0	1.046	183	2.089	1.052			
18.02.2023	190	2.164	1.171		200	0	1.133	158	2.198	1.169			
19.02.2023	180	2.526	1.039		191	0	1.053	134	2.561	1.083			
20.02.2023	210	2.089	1.107		221	0	1.174	186	2.086	1.140			
21.02.2023	202	2.225	976		208	0	986	167	2.199	996			
22.02.2023	224	2.245	882		205	0	892	155	2.304	911			
23.02.2023	201	2.163	941		207	0	1.002	170	2.179	994			
24.02.2023	199	2.517	934		205	0	936	165	2.597	978			
25.02.2023	197	3.000	1.095		205	0	1.195	150	3.051	1.260			
26.02.2023	192	3.720	1.035		198	0	1.143	142	3.844	1.135			
27.02.2023	206	2.415	1.071		209	0	1.031	153	2.435	1.049			
28.02.2023	212	2.637	1.357		215	0	1.368	171	2.600	1.332			
1.03.2023	223	2.963	1.616		226	0	1.573	303	3.028	1.611			
2.03.2023	218	2.870	1.466		225	0	1.296	266	2.910	1.398			
3.03.2023	221	2.653	1.309		231	0	1.362	324	2.667	1.385			
4.03.2023	205	3.498	1.204		222	0	1.314	184	3.510	1.261			
5.03.2023	192	3.261	1.170		187	0	1.229	134	3.325	1.194			
6.03.2023	191	2.607	965		199	0	992	165	2.631	995			
7.03.2023	210	2.802	1.064		208	0	1.151	180	2.771	1.098			
8.03.2023	196	2.615	981		205	0	974	178	2.580	993			
9.03.2023	196	2.751	966		198	0	949	182	2.798	957			
10.03.2023	205	2.527	1.030		200	0	1.036	185	2.532	1.040			
11.03.2023	188	2.998	1.162		188	0	1.147	149	3.044	1.182			
12.03.2023	178	2.860	1.116		177	0	1.235	135	2.827	1.234			
13.03.2023	203	2.538	1.116		198	0	1.162	170	2.599	1.108			
14.03.2023	197	2.229	962		204	0	975	216	2.277	1.011			
15.03.2023	217	2.091	1.086		215	0	1.176	189	2.123	1.088			
16.03.2023	193	1.999	1.239		199	0	1.319	206	1.998	1.216			
17.03.2023	191	1.948	1.022		193	0	1.026	206	1.957	1.012			
18.03.2023	190	2.627	1.180		190	0	1.173	166	2.616	1.308			
19.03.2023	167	2.511	1.057		171	0	1.046	145	2.511	1.042			
20.03.2023	201	2.132	1.140		211	0	1.166	190	2.167	1.151			
21.03.2023	202	2.589	1.038		200	0	1.114	203	2.601	1.070			
22.03.2023	203	2.917	1.025		199	0	1.058	175	2.881	1.084			
23.03.2023	192	3.065	1.014		197	0	995	183	3.094	1.021			
24.03.2023	204	2.450	1.172		199	0	1.163	206	2.440	1.233			
25.03.2023	190	2.651	1.291		186	0	1.375	168	2.631	1.286			
26.03.2023	233	2.886	1.202		224	0	1.274	169	2.898	1.286			
27.03.2023	227	2.739	1.685		224	0	1.441	196	2.759	1.640			
28.03.2023	283	2.662	1.702		273	0	1.748	238	2.649	1.665			
29.03.2023	322	2.802	1.823		300	0	2.002	240	2.806	1.846			
30.03.2023	391	2.716	1.326		426	0	1.413	247	2.640	1.367			
31.03.2023	499	2.500	1.135		506	0	1.089	299	2.481	1.118			

Publication of PSD2 statistics

Delavska hranilnica quarterly PSD2 publication of daily statistics

Presentation of daily statistics on the availability and the performance of the dedicated interface (PSD2 API) as set out in EBA Guidelines 2.2 and 2.3, and of the PSU interface made available to Delavska hranilnica d.d. clients for directly accessing their payment accounts online.

Kvartalna objava PSD2 dnevne statistike Delavske hranilnice

Predstavitev dnevne statistike o ključnih kazalnikih razpoložljivosti in uspešnosti namenskega vmesnika (PSD2 API), kot izhaja iz EBA Smernic 2.2 in 2.3 v primerjavi z vmesnikom, ki je na razpolago uporabnikom plačilnih storitev za neposreden dostop do plačilnih računov DH prek spleta.

Description of PSD2 abbreviations & terms

PSD2	The revised Payment Services Directive (EU) 2015/2366
AISP	Account Information Service Provider
PISP	Payment Initiation Service Provider
PIISP (CoF)	Payment Instrument Issuing Service Provider / Card Based Payment Instrument Issuer (Confirmation of Funds)
PSU	Payment service User
API	Dedicated Interface (Application Programming Interface)
KPI	Key Performance and Availability Indicators

Opis PSD2 okrajšav in izrazov

Revidirana direktiva o plačilnih storitvah (EU) 2015/2366
Ponudnik storitev zagotavljanja informacij o računih
Ponudnik storitev odreditve plačil
Izdajatelj kartičnih plačilnih instrumentov (potrditev o razpoložljivosti sredstev)
uporabnik plačilnih storitev
namenski vmesnik
ključni kazalniki razpoložljivosti in uspešnosti namenskega vmesnika

Key availability indicators

Uptime (%)	the uptime per day of all interfaces
Downtime (%)	the downtime per day of all interfaces

Ključni kazalniki razpoložljivosti

čas delovanja na dan, izražen v odstotkih
čas nedelovanja na dan, izražen v odstotkih

Key performance indicators

AISP time by Calls (ms)	the daily average time (in milliseconds) taken, per AISP request
PISP time by Calls (ms)	the daily average time (in milliseconds) taken, per PISP request
PIISP time by Calls (ms)	the daily average time (in milliseconds) taken, per PIISP / CBPII request
Daily error resp. rate (%)	the daily error response rate is calculated as the number of error messages concerning errors per day, divided by the total number of requests received by DH from AISPs, PISPs and PIISPs (CBPIIs) in the same day.

Ključni kazalniki uspešnosti

dnevni povprečni čas (v ms) odgovora na zahtevo AISP-ja
dnevni povprečni čas (v ms) odgovora na zahtevo PISP-ja
dnevni povprečni čas (v ms) odgovora na zahtevo PIISP / CBPII-ja
dnevna stopnja odziva z napako izračunana kot št. poslanih sporočil o napaki deljeno s št. zahtevkov, ki jih DH v istem dnevu skupno prejme od AISP, PISP in PIISP-jev.